



15 June 2020

## COVID 19 – WELCOME BACK TO GOLF

Dear Members

After 78 long days and countless engagements between the GolfRSA led sporting alliance, our beloved golf industry was officially given the green light to return to the fairways. Ironically, we missed the best 3 months of the year for golf and returned during one of the worst cold fronts - this did however provide a great excuse for some swings out on the course!

On behalf of the Board, management and staff, I would like to thank all the members who played on Saturday and Sunday, for accepting and respecting the 'new' normal and for taking great care in following the risk mitigation guidelines put in place to ensure a safe environment for all. We are pleased that the weekend golf operations ran very smoothly and all protocols were adhered to.

We are sure members will agree that our custodian team, under the leadership of head superintendent Shaun Brits, has done a superb job protecting our wonderful courses during the closure. Importantly, we have returned to pristine conditions on the courses and now every player needs to take responsibility to ensure all divots and pitch marks are correctly mended and must leave the course in a better condition than it was found!

We have just survived one of the hardest chapters in Royal's history, both professionally and personally for everyone involved. We thank you, the member, for your understanding and for showing the Royal staff warmth and compassion as the Club gradually re opens. While we are excited to play golf again, we must remain cognisant of the severity of the virus and our mandate to protect each other. Everyone is still under a great deal of stress as we are not through the woods yet and we do not have the same business/club that we used to have.

We will continue to do everything we can to adapt to the situation but the road to recovery is still ahead of us. We are overcoming battle number one and the next battle of rebuilding has just begun. We still face significant short term challenges and long term sustainability issues lie ahead.



In this regard, the Board & management of the club have worked extremely hard to find solutions to repair our sustainability. We are pleased to report that the Board and management, with the support of the Capital Fund Committee, have a long term strategy and plan formed. We will be distributing a report to the membership at the end of June, which will be followed by a special general meeting (virtual) at the end of July.

### **The week ahead**

Our food & beverage delivery service has been well supported with great feedback over the past two weeks. Please continue to place your orders for groceries, liquor and our heat & eat meals. Additionally we have put together a wonderful 'Father's Day Hamper' – delivered to your door. For more information please email [events@royaljk.co.za](mailto:events@royaljk.co.za)

Please note the club's phone line is currently down - our IT team are working on the issue and we should be back up and running by Wednesday. We encourage members to please use email and our online platforms for reservations. We will also have the following temporary number: 076 392 2495

Additionally, our IT providers will be setting up the grab and go point of sale this week which will allow members to use their club cards again.

In closing, if you have not yet settled your 2020/21 membership fees, these are now due. To receive your pro forma please email [membership@royaljk.co.za](mailto:membership@royaljk.co.za)

In our guidelines document, we highlighted that we will only allow members on the course for the first week back. However, due to mid-week availability, we have taken the decision to welcome member guests and visitors.

We once again welcome members' feedback and constructive suggestions on our approach. We wish you good health and strength as we all do our part to remain 'together apart' in the fight against COVID-19.

Thank you for your support, trust and loyalty to our wonderful club.

Warm regards,

A handwritten signature in cursive script that reads 'C Bentley'.

**Christopher Bentley**  
**Chief Executive Officer**



### BEFORE THE ROUND

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|  <p><b>BOOKINGS</b><br/>Online or telephone.<br/>Maximum group size</p> |  <p><b>PAYMENT</b><br/>EFT, Club, Debit<br/>or Credit card</p> |  <p><b>PACK<br/>YOUR OWN<br/>SANITIZER</b></p> |  <p><b>ARRIVAL<br/>AND WAITING</b><br/>Club will advise<br/>time to depart for<br/>the tee box</p> |  <p><b>PUTTING GREEN</b><br/>Practice social<br/>distancing.<br/>Only players teeing<br/>off in next group</p> |
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### DURING THE ROUND

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|  <p><b>GOLF CARTS</b><br/>(single occupancy,<br/>unless from same<br/>household)</p> |  <p><b>ONLY GO TO<br/>TEE BOX ONCE<br/>GROUP AHEAD<br/>HAS DEPARTED</b></p> |  <p><b>KEEP<br/>YOUR OWN<br/>SCORECARD</b><br/>(no sharing)</p> |  <p><b>2m DISTANCE<br/>ON TEE BOX<br/>AND GREENS</b></p> |  <p><b>2m DISTANCE<br/>ON FAIRWAYS</b></p> |  <p><b>ONLY USE<br/>YOUR OWN<br/>EQUIPMENT</b></p> |
|  <p><b>BUNKERS</b><br/>(smooth sand with<br/>club/foot)</p>                        |  <p><b>DO NOT TOUCH<br/>STRAY BALLS</b></p>                               |  <p><b>DO NOT TOUCH<br/>FLAGSTICK</b></p>                     |  <p><b>DO NOT SHAKE<br/>HANDS</b></p>                  |  <p><b>NO<br/>ALCOHOL</b></p>            |  <p><b>SANITIZE HANDS<br/>REGULARLY</b></p>      |

### AFTER THE ROUND

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|  <p><b>NO<br/>GATHERINGS</b></p> |  <p><b>DEPART<br/>IMMEDIATELY</b></p> |  <p><b>ENTER SCORE<br/>USING HNA APP</b></p> |
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