



20 June 2020

COVID 19 – MEMBER COMMUNICATION

Dear Members,

The Board and management regard the safety and well-being of our members, guests & staff of the utmost importance. We remind you that should you have a fever or flu-like symptoms, to please refrain from visiting the club. We continue to run best practices regarding hygiene and social distancing to ensure a safe environment for everyone on our property and encourage all to co-operate and exercise responsible practices.

It's been wonderful to see everyone being able to enjoy the golf courses again and we thank the majority membership in advance for complying with the regulations, for repairing your divots and pitchmarks. However, the opening of golf comes with strict guidelines and responsibility, as per Royals Covid -19 guidelines manual, Government and GolfRSA, the protocols must be adhered to at all times to ensure the safety of everyone at our club. We appreciate the majority of golfers have fully complied, yet we have been faced with certain challenges and highlight the following:

We are currently limited to a one tee start with 12 minute intervals. The high demand days like a Saturday are proving hard to accommodate everyone. Your management team is trying their utmost to quarter the membership reservations on a fair basis, as best as possible. Please show understanding, compassion and support to the staff who are doing their utmost to assist within the constraints.

We remind members that Alcohol consumption is strictly prohibited on the premises. The regulations stipulate that no alcohol may be consumed. Kindly comply and avoid being found wanting in this regard. The implications are that it may jeopardise golf for all if not adhered to. Lastly, the sharing of golf carts (club & personal) is not permitted. Only one person, one golf bag per cart. Please avoid the temptation of 'hitching a ride'. We continue to do everything we can to adapt to the situation which remains challenging for all. Please support the club by adhering to all prescripts.

For screening processes, members not making use of the Health Docs App or Clubmaster App for self screening, please find attached our screening form which you can now complete before arriving at the club.



The club line is still currently down - our IT team continue working on the issue and we should be back up and running shortly. The temporary contact number is 076 392 2495, however we encourage members to please use email (bookings@royaljk.co.za) and our online platforms for reservations. We apologise for any inconvenience.

As of this moment the Club is not aware of any member or employee who has tested positive for COVID-19, in this regard, all members are requested to inform the CEO immediately, should you become aware of any positive COVID-19 case within the club community. This information will be dealt with the utmost confidentiality.

We wish you good health and strength as we all do our part to remain 'together apart' in the fight against COVID-19.

Thank you for your support, trust and loyalty to our wonderful club.

Warm regards,

A handwritten signature in cursive script that reads 'Jayde'.

Jayde Rademeyer
Club Operations Director



BEFORE THE ROUND

 BOOKINGS Online or telephone. Maximum group size	 PAYMENT EFT, Club, Debit or Credit card	 PACK YOUR OWN SANITIZER	 ARRIVAL AND WAITING Club will advise time to depart for the tee box	 PUTTING GREEN Practice social distancing. Only players teeing off in next group
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DURING THE ROUND

 GOLF CARTS (single occupancy, unless from same household)	 ONLY GO TO TEE BOX ONCE GROUP AHEAD HAS DEPARTED	 KEEP YOUR OWN SCORECARD (no sharing)	 2m DISTANCE ON TEE BOX AND GREENS	 2m DISTANCE ON FAIRWAYS	 ONLY USE YOUR OWN EQUIPMENT
 BUNKERS (smooth sand with club/foot)	 DO NOT TOUCH STRAY BALLS	 DO NOT TOUCH FLAGSTICK	 DO NOT SHAKE HANDS	 NO ALCOHOL	 SANITIZE HANDS REGULARLY

AFTER THE ROUND

 NO GATHERINGS	 DEPART IMMEDIATELY	 ENTER SCORE USING HNA APP
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