



17 March 2020

COVID 19 – IMPORTANT MESSAGE 2

Dear Members,

On behalf of the Board & management of the club, we are aware of the escalating seriousness of COVID-19, the related impact on society, our business and the economy at present.

Following the announcement from President Cyril Ramaphosa on Sunday night regarding the virus pandemic, the drastic and unprecedented measures announced are directed to slow down the outbreak of the disease in all communities.

The Board and management regard the safety and well-being of our members, guests & staff of the utmost importance. We ask that should you have a fever or flu-like symptoms or have travelled from an international country in recent weeks, to please refrain from visiting the club. We will continue to strive to provide a safe environment for everyone on our property and encourage all to exercise responsible and safe hygiene practices.

Taking decisions in this regard is not easy and the situation is being monitored by the hour. The leadership of the Club has however discussed this situation in great detail and have taken the following measures and will operate as follows until further notice.

All special events, leagues, tournaments and activities have been postponed with immediate effect. **However, all club facilities will remain open until further notice.**

Let's Play Golf

Golf is played in a wide – open space and should be a welcome relief from the stress that our country and the world is under at the moment. Sunlight and exercise is highly beneficial to the immune system and we encourage you in this time not to panic, but rather take precautionary measures.

As a recreational sport, golf is one of the few activities where close and direct contact with your fellow players are not necessary. In fact, it has “natural social distancing” built in. A round of golf is therefore ideally suited to assist people during these times to interact socially, whilst at the same time, avoiding direct contact.

Both East & West golf courses remain open, however, we will be implementing a one tee start for both courses until further notice (Weekdays 07h00 – 12h38/ Weekends 6h30 – 12h46). This to reduce the concentration of players and minimises human contact both on and off the courses. The Club and its courses will be closed on Monday's for deep sanitising.



Important points for golfers:

- Follow the social distance guidelines.
- All golfers will be charged a R10 responsibility fee per round.
- The complimentary tea & coffee station will be removed until further notice.
- The complimentary fruit & juice at halfway will be removed until further notice.
- Club competitions will continue but with no prize giving.
- Competition results will be done electronically.
- Keep at least 2 metres from your fellow players.
- Keep at least 2 metres from staff, caddies and other golfers.
- Only one person per golf cart.
- Reconsider the use of a caddy.
- Leave the flag in the hole.
- Don't rake bunkers.
- Don't touch anything unnecessarily.
- No showering after golf.
- Tables spaced two metres apart for drinks after golf.
- Schools will not be permitted to sit together.
- Keep washing your hands.
- Don't shake hands.
- Operating hours (Tuesday – Sunday 6am – 7pm).

Golf Course Maintenance

Maintenance of our golf courses and landscapes will continue, however we will be reducing the number of staff working each day to ensure that our onsite hygiene control measures are maintained as well as limiting exposure of the staff in groups. Furthermore, golfers are all asked to understand that no high end conditioning or cutting regimes will be taking place, only general maintenance. All rakes will be removed from bunkers and dedicated staff members will rake bunkers through the course of the day.

Lockerrooms

The lockerroom facilities will remain open, however the showers will be out of bounds.

Martin Briede Driving Range & Academy

The driving range will remain open and golf lessons with both PGA professionals will continue as usual.

Greg Jacobs Proshop

The retail and green fee operations will continue as per normal but we will not be accepting any cash payments. (club & credit cards only).

Guest Relations

The Club reception remains open as per normal and is on hand to assist with all member related queries, reservations and or advice.

Functions & Conferencing

All functions, conferences and weddings for more than 100 people have been postponed with immediate effect.



Food & Beverage / Hospitality Operations

The patio, bar & deck will operate as per usual until further notice. The halfway house will also operate as per usual until further notice. Furniture has been set up accordingly to assist with social distancing, please don't move any furniture. All staff have been briefed about the coronavirus and ways in which to minimise any risk as stipulated by the World Health Organisation (WHO). This includes hygiene, sanitised work surfaces, regular and thorough hand-washing etc. A staff member has been dedicated to sanitising public surfaces throughout the club. The club has taken suitable steps to minimize the spread and risk of the virus throughout our facility. We have implemented hand sanitizer in all bathrooms and at strategic points in the building – permanent sanitizer units have also been ordered and are currently being installed.

We encourage all members to please purchase “pocket” sanitizers for your personal use. We all have a role in helping prevent the spread of this virus. We must be aware and take responsibility of our own hygiene and daily interaction with other members, guests and staff. Please be cognisant of social distancing – the measure to increase the space between people and decrease the frequency of contact between people. This will no doubt be a very trying time for all of us with significant financial losses, specifically in Food & Beverage operations. This is also a fluid situation and we will adapt with rapid change as we deal with the virus.

We appreciate that these are uncertain times, but you can be assured of our support and care at all times. As the situation evolves, we will continue to review our plans, processes and adapt accordingly. We should all focus on the preventative measures at the current time and we thank you in advance for your cooperation. We will continue to keep all stakeholders informed of any changes.

Your Club needs your support and understanding more than ever as this pandemic will significantly affect our financial stability. Look after yourself, your family and your golfing community over this trying period.

Sincerely,

A handwritten signature in cursive script that reads 'C Bentley'.

Christopher Bentley
Chief Executive Officer



CORONAVIRUS DISEASE 2019 (COVID-19)

WHAT IS CORONAVIRUS DISEASE 2019?

Coronaviruses are large groups of viruses that are common amongst animals. These viruses can make people sick, usually with a mild to moderate upper respiratory tract illness, similar to a common cold.

A new coronavirus called COVID-19 was identified in China and is associated with an outbreak of pneumonia.

HOW IT SPREADS

The COVID-19 spreads mainly via respiratory droplets produced when an infected person coughs or sneezes.

The COVID-19 is spread through:

- The air by coughing and sneezing
- Close personal contact such as touching or shaking hands
- Touching an object or surface with the virus on it, then touching your mouth, nose or eyes before washing your hands



SYMPTOMS

Mild to severe respiratory illness with

- fever
- cough
- difficulty breathing
- sore throat

The complete clinical picture with regards to COVID-19 is still not clear.

Patients with underlying illness and the elderly appear to be at increased risk of severe illness.



WHO IS AT GREATER RISK?

Currently travellers to Wuhan, China and other affected areas.

TREATMENT

Treatment is supportive (e.g. provide oxygen for patients with shortness of breath or treatment for fever).

- There is no specific antiviral treatment available.
- Antibiotics do not treat viral infections. However, antibiotics may be required if bacterial secondary infection develops.

PREVENTION

There are currently no vaccines available to protect you against COVID-19 infection. Transmission is reduced through:



Washing hands often



Avoid touching with unwashed hands



Avoid close contact with infected people



Cover your cough or sneeze with a tissue, once used throw away.

If you are mildly sick, keep yourself hydrated, stay at home, and rest.

MEASURES IN PLACE

Fever screening is in place at international airports.

- Procedures are in place for case detection, isolation and management for quick diagnosis to be made.
- All health facilities will be able to manage suspected or confirmed cases and refer to the appropriate referral or designated hospital.
- Protocols are in place for follow up of case contacts to ensure that the virus does not spread.



For more information:
www.westerncape.gov.za/coronavirus

Contact the **24hr Public Hotline**
0800 029 999

