



17 March 2020

## COVID 19 – LETS PLAY GOLF!!!

On behalf of the Board & management of the club, we are aware of the escalating seriousness of COVID-19, the related impact on society, our business and the economy at present.

Following the announcement from President Cyril Ramaphosa on Sunday night regarding the virus pandemic, the drastic and unprecedented measures announced are directed to slow down the outbreak of the disease in all communities.

The Board and management regard the safety and well-being of our members, guests & staff of the utmost importance. We ask that should you have a fever or flu-like symptoms or have travelled from a international country in recent weeks, to please refrain from visiting the club. We will continue to strive to provide a safe environment for everyone on our property and encourage all to exercise responsible and safe hygiene practices.

Taking decisions in this regard is not easy and the situation is being monitored by the hour. The leadership of the Club has however discussed this situation in great deal and have taken the following measures and will operate as follows until further notice.

All special events, leagues, tournaments and activities have been postponed with immediate effect. **However, all club facilities will remain open until further notice.**

### Let's Play Golf

Golf is played in a wide – open space and should be a welcome relief from the stress that our country and the world is under at the moment. Sunlight and exercise is highly beneficial to the immune system and we encourage you in this time not to panic, but rather take precautionary measures.

As a recreational sport, golf is one of the few activities where close and direct contact with your fellow players are not necessary. In fact, it has “natural social distancing” built in. A round of golf is therefore ideally suited to assist people during these times to interact socially, whilst at the same time, avoiding direct contact.

Both East & West golf courses remain open, however, we will be implementing a one tee start for both courses until further notice. This to reduce the concentration of players and minimises human contact both on and off the courses. The Club and its courses will be closed on Monday's for deep sanitising.



### **Important points for golfers:**

- Follow the social distance guidelines.
- All golfers will be charged a R10 responsibility fee per round.
- Club competitions will continue but with no prize giving.
- Competition results will be done electronically.
- Keep at least 2 metres from your fellow players.
- Keep at least 2 metres from staff, caddies and other golfers.
- Only one person per golf cart.
- Leave the flag in the hole.
- Don't rake bunkers.
- Don't touch anything unnecessarily.
- No showering after golf.
- Tables spaced two metres apart for drinks after golf.
- Schools will not be permitted to sit together.
- Keep washing your hands.
- Don't shake hands.
- Operating hours (Tuesday – Sunday 6am – 7pm).

### **Lockerooms**

The lockerroom facilities will remain open, however the showers will be out of bounds.

### **Martin Briede Driving Range & Academy**

The driving range will remain open and golf lessons with both PGA professionals will continue as usual.

### **Greg Jacobs Proshop**

The retail and green fee operations will continue as per normal but we will not be accepting any cash payments. (club & credit cards only).

### **Guest Relations**

The Club reception remains open as per normal and is on hand to assist all patrons with queries and reservations.

### **Functions & Conferencing**

All functions, conferences and weddings for more than 100 people have been postponed with immediate effect.

### **Food & Beverage / Hospitality Operations**

The patio, bar & deck will operate as per usual until further notice. The halfway house will also operate as per usual until further notice. Furniture has been set up accordingly to assist with social distancing.

All staff have been briefed about the coronavirus and ways in which to minimise any risk as stipulated by the World Health Organisation (WHO). This includes hygiene, sanitised work surfaces, regular and thorough hand-washing etc.



A staff member has been dedicated to sanitising public surfaces throughout the club. The club has taken suitable steps to minimize the spread and risk of the virus throughout our facility. We have implemented hand sanitizer in all bathrooms and at strategic points in the building – permanent sanitizer units have also been ordered and are currently been installed.

We encourage all golfers to please purchase “pocket” sanitizers for your personal use. We all have a role in helping prevent the spread of this virus. We must be aware and take responsibility of our own hygiene and daily interaction with other members, guests and staff. Please be cognisant of social distancing – the measure to increase the space between people and decrease the frequency of contact between people. This is also a fluid situation and we will adapt with rapid change as we deal with the virus.

We appreciate that these are uncertain times, but you can be assured of our support and care at all times. As the situation evolves, we will continue to review our plans, processes and adapt accordingly. We should all focus on the preventative measures at the current time and we thank you in advance for your cooperation.

Let's continue to enjoy our wonderful courses and play golf!!!

Sincerely,

A handwritten signature in cursive script that reads 'C Bentley'.

**Christopher Bentley**  
**Chief Executive Officer**

**#LetsPlayGolf**  
**#TheRoyalExpereince**